

Email message from Dave Baldo of Excel Property Management on 1/15/21

Dear Valued Customers,

I want to inform you that starting last Friday our office has been hit with a devastating outbreak of Covid-19. To date 50% of our staff has tested positive and office manager Cheryl Detwiler has been hospitalized.

This is obviously causing a serious communication breakdown for our office. We are doing everything can to respond to our customers needs as quickly as possible. However, due to our reduced workforce there will delays in our response time.

For the next few weeks, while we are recovering from this pandemic you can call our office and speak with Michelle Benton or leave her a voice message on extension 101 you can also email her at michelle@excelpmlc.com. If you have an accounting question you can email Melissa Henslee at melissa@excelpmlc.com or Loretta Eby loretta@excelpmlc.com. You can also contact your property manager.

We are all covering for each other and will do our best to respond in a timely manner.

Your patience and understanding during this extremely difficult time will be great appreciated.

Best,

Dave Baldo
Owner and General Manager